

ST ANDREWS



NETBALL CLUB

Managers & Coaches Guide 2026

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For further information on registration, club policies and uniforms visit www.standrewsnetball.com.au



Key Season Dates

Tuesday 3rd February 2026 – registration opens for all players – bonuses for earlybirds in the first couple of weeks

Sunday 8th Mar 2026 – registration closes for all players

Saturday 14th March 2026 – junior grading day – to be held at Meadowbank Education Precinct, times and further details will be provided later

Sunday 22nd March 2026 or thereabouts – Team announcements

4/5th April 2026 – fixtures released by ERNA

Saturday 2nd May 2026 – Competition begins

18th July 2026 – games will be held in the final week of school holidays

Finals in early September – season expected to finish no later than 19th September, most likely 12th September

WWCC & ERNA Registration

Compliance & Requirements

- ⚽ Compliance with the NSW Working with Children Check (WWCC) is a legal requirement for all Clubs, Associations, and individuals who work or volunteer in netball with children aged under 18 years.
- ⚽ St Andrews is required to register as an Employer with the Office of the Children's Guardian NSW. We must then obtain and verify, the WWC Number, Name and DOB of all persons working or volunteering with children under the age of 18 (unless under 18 years themselves in which case it's not a requirement).
- ⚽ All Managers and Coaches need to send through a Working with Children Check (WWCC).

Both the WWCC and ERNA registrations are **FREE** for volunteers. Please help us ensure that our club remains compliant with both Legal and Association requirements.

NSW Guardian Audit Alert



NSW Office of the Children's Guardian · 10h · 🌐

⚠️ NSW Guardian Audit Alert ⚠️

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All Managers and Coaches need to send through a Working with Children Check (WWCC). Brait for details [@r/Guardian Audit registration](#).

👍 37 · 23 comments

To apply for your WWCC to
<https://wwccheck.ocg.nsw.gov.au/Apply>

Communication

Club Communication

- ⚽ WhatsApp groups for Managers & Coaches for regular communication
- ⚽ Set up a team WhatsApp group for your players & parents
- ⚽ Pass on committee information to your team
- ⚽ Encourage players to raise concerns with you first
- ⚽ Players to contact managers for absences
- ⚽ Contact the committee for any assistance or advice



ERNA Communication

Weather announcements are NOT on WhatsApp/Facebook. All players must download the PlayHQ app, log in with their registration email to follow their team.

Allow PlayHQ app notifications - Be alerted if your game is called off!







Code of Conduct

Netball NSW Sports Code of Behaviour

At St Andrews, we follow both the Netball NSW Sports Code of Behaviour, and also our own guidelines and values. Players, parents, spectators, coaches and umpires are to observe the Netball NSW Sports Code of Behaviour. Failure to observe the Code may result in disciplinary action by the Executive Committee.

St Andrews Netball Club Values

-  Never talk back or criticise the umpires. They give up their time so you all can play.
-  Never verbally abuse the other team. Bad sportsmanship is never accepted.
-  Always support the players. Positive support is the best support, even if the game is lost.
-  And the main focus is to have fun!

If you see any behaviour that does not meet these standards, or an issue is raised to you, please do let us know.


Your Club Contacts

-  Junior Coordinators: Sasha,
juniors@standrewsnetball.com.au,
or Managers Whatsapp
-  Senior Coordinator: Sarah,
seniors@standrewsnetball.com.au,
or Managers Whatsapp
-  Coaching Coordinator: Sasha & Vanessa,
coaching@standrewsnetball.com.au,
or Coaches Whatsapp
-  Umpires Convenor: Sheree,
umpiring@standrewsnetball.com.au
-  President: Laura,
president@standrewsnetball.com.au

Pre Season Checklist



BOTH

- Ensure you are added to the respective Whatsapp groups for Coaches and Managers. 
- Determine preferred training venue. 
- Attend the Coaches & Managers Briefing session via zoom - 7pm Wednesday 25th March via Zoom 



COACH

- Determine whether you would like training sessions to be 60 or 90 mins and a few day/time options that you are available. Confirm this with your Team Manager. 
- Introduce yourself to the Team Parents in the Whatsapp chat. 



MANAGER

- Set up a team whatsapp group. Post a poll with the training options provided by the coach to determine best option for your team. (The Coach is volunteering their time, so it is up to the Parents to ensure they work around this). 
- Send an email to juniors@standrewsnetball.com.au to confirm Training day, time, duration and venue so that courts can be booked asap. 
- Collect Team Kit (date and venue TBC). 

Getting the best out of your Players



Set your Expectations early.

- ✓ on attendance
- ✓ on behaviour expected at training and games
- ✓ on team communication



Use Consistent Language.

- ➔ Ensure your team understand the netball terminology that you're using.
- ➔ Use the same phrases/directions during games as you do in training sessions



Use Positive Reinforcement.

- ★ Be specific ie. instead of "Nice work" say "Great drive".
- ★ Set team goals that you can work towards that are not win/lose related.
- ★ Call out positive behaviours, not just the results
- ★ Encourage positive team talk between players, especially on court
- ★ Try to ensure that all players leave the games with a positive takeaway.



Address Poor Behaviour Straight Away.

- ⚠ Don't wait til the next training or game to call out bad behaviour.
- ⚠ Support is always available! Involve the your team manager and/or parent to support you, post questions in the coaches Whatsapp chat or reach out to Sasha directly.
- ⚠ If your player is on the receiving end, acknowledge it at the time and check they are ok. If they are the aggressor, use a rolling sub option if necessary to bring them off court and address the behaviour immediately.

Club Vested Team Officials



This new role introduced by ERNA in the 2025 season formalises what our parents and spectators do in supporting our players and umpires and seeking assistance when issues arise. The goal is to increase support and positive communication with our young umpires and ensure poor behaviour is addressed in a timely manner and reported to ERNA officials. For our juniors, we ask that parents rotate this role, along with scoring, so that the Team Manager is not relied on for this every week.

Why?



- To help ensure the safety and support of our umpires
- Direct link to the control desk to report any bad behaviour that threatens the safety and wellbeing of a player, team official, umpire or spectator
- To report serious injuries where required

Procedure



- Home Team to collect the scoreboard and Team Official vest - home team to nominate a Team Official from their club who will wear the vest. It can be any adult spectator or parent.
- Winning team returns the Official Vest along with the scoreboard

Duties of the Team Official



- Make sure your team has a scorer, and that person stands with the scorer from the opposing team
- At each break, check in with the umpires to see if there is anything they require to assist them in their role
- If the umpire raises concerns and requires additional support, seek assistance from for them by approaching the Umpire Desk and asking for support.
- **Report to the Control Desk immediately** any incident or behaviour causing distress to an umpire or player
- **Report any injuries, incidents and bad behaviour in writing** on the back of the scoresheet, with as much detail as possible, including your full name, your club and your signature.



Photographs/Filming

General Rules & Explicit Consent

- Family and friends can photograph or film their own child/ren for personal use (NOT including use of social media) by notifying the opposing team manager and seeking explicit consent prior to the match commencing.
- Consent **MUST** be obtained via the opposing team manager if the imagery will include other players.
- Explicit consent must be obtained of the umpires prior to the game commencing.

Social Media & Consent Withdrawal

- Explicit consent must also be obtained for use of images on social media unless a de identification process of other individuals takes place.
- Consent may be withdrawn at any time, requiring an immediate cessation of photography, filming, or image activities including the removal of photography or video content on social media.



Unless you have asked for explicit consent from the opposition and umpires.

Umpiring

It takes 3 teams to make a game. Your team, the opposition... and **TEAM WHITE!**

How do umpire allocations work?



Neutral Umpiring: For every St Andrews team that takes the court, we must provide an umpire. For us, that means umpires for 20 games each Saturday. An umpire will sign on for your team but be allocated to a different court (neutral umpiring). Your teams **do not** have to organise their own umpires – this is the responsibility of St Andrews Umpire Convenor, Sheree Napper.



Allocation by Skill: Convenors are required to consider the skills, experience and qualifications of an umpire to determine if they are appropriate for the grade they are.



Support System: Each club has an **Umpire Convenor** who is responsible for ensuring umpires are organised for each game. Many clubs also have **Umpire Mentors** who provide sideline support for developing umpires. In addition, **ERNA also has an Umpiring Committee** which oversees sign-ons and can offer courtside support where needed.



Umpire Development Program (trainee umpires): UPD typically runs for 6 weeks at the start of the season during the early time slots. We ask our teams to be mindful of this and create a supportive environment for these umpires while they are learning.



Fees Included: Umpire payments **have been included in your Registration fees**. No further umpire payments are needed during the season.



Not sure about a rule? Ask!

 **Sheree Napper - Umpire Convenor**

0405 838 790



 umpiring@standrewsnetball.com.au



FB message your question

Umpiring continued

What can I expect from our umpires?

It is reasonable to expect an umpire to:

- ✓ Be on time (for pre-game checks)
- ✓ Be dressed appropriately (club uniform or umpire uniform [white shirt, black/white skirt/shorts])
- ✓ Have the knowledge, focus and 'presence' to be able to maintain control of the game with **player safety** as the top priority.
- ✓ Engage professionally and politely with players, spectators and other personnel.

It is not reasonable to expect an umpire to:

- ✗ know every single rule of netball (pass mark for Umpire Rules exam is 70%)
- ✗ make the 'right call' every time
- ✗ see and hear everything that is happening on court
- ✗ change what they are doing because you have told them to

What umpires should expect from you:



To support fair and safe play.



To be spoken to respectfully at appropriate times



To allow enough room for an umpire to safely move on the sidelines and goal lines

Your words and actions matter:



Yelling at, or about, an umpire is **NEVER OK**.



It is also **NOT OK** to engage in a running commentary of criticism, even if it is not audible to the umpire. When we do this, we are showing our players and spectators that we are entitled to belittle, undermine and disrespect match officials and other human beings.



Frustration is an inevitable part of sport (and life!). It is so vital that we hold ourselves to the highest standard of behaviour, and follow the correct protocol (described below) and work through issues respectfully, because... It's the right thing to do!

But also... It is totally impractical to engage in umpire abuse. No umpire improves their performance when they have been yelled at or if they can hear critical comments as they try to focus on the game. No umpire starts making more calls in favour of the team that is being disrespectful.

Grassroots competitions like ours is where umpires learn and develop. Every umpire has to start somewhere and they only get better with practice in a safe environment.



Handling Issues that arise during Games

SPEAK TO:	Issue	Appropriate Action
The Umpire(s)	<i>Simple rule clarity in-game (use sparingly!)</i>	<p>If a player wants a quick clarification of a ruling, they are able to ask the umpire politely and succinctly immediately after the infringement has been called without impacting the flow of the game or the umpire's ability to move on.</p> <p>Eg. A player called for obstruction might quickly clarify 'it was my arms first?' (seeking to understand if the obstruction call was because they started their defensive action before getting the correct distance, or whether the umpire had determined that the correct distance was never achieved).</p>
	<i>Elaborated rule clarity</i>	<p>The Team Captain (a coach/manager can escort) can approach the umpires at a quarter break to as a <i>question about a rule</i>.</p> <p>If you are wanting to understand how a rule is being applied, or if you want to raise concerns about player behaviour etc, this needs to be framed as a rule clarification. You cannot simply approach an umpire and tell them to watch for something (You need to be more subtle!).</p> <p>Eg. "I have a question about the contact rule. I understand that players' arms may touch each other while going for the ball without interference. When does this cross the line and become contact?" "As a defender, do I need to re-set my 3 feet if the shooter steps in?"</p>
ERNA Umpire Officials (Umpire/Physio Room)	<i>Umpire No-show</i>	<p>If you do not have 2 umpires at your court with 3 mins to go before game start time, send someone to the Umpire Room.</p>
	<i>Concerns about umpire performance/capability</i>	<p>If the attempt to clarify a rule leaves you with concerns that the umpires' knowledge is lacking <i>in a way that is going to significantly impact the game</i>, or if the you believe the umpires are not able to control the game appropriately, send an adult to the Umpire Room (Physio room) and ask if an Official can come to the court (know your court!) to support as needed. They can also consult with relevant club to ensure umpire is supported in future.</p> <p>If you can see that an Umpire Mentor is present, please give them a chance to address concerns with the umpires before looking to report to ERNA Officials.</p>




Handling Issues that arise during Games continued

Always raise your issue with the Vesterd Official first before escalating to ERNA.

SPEAK TO:	Issue	Appropriate Action
ERNA Officials (Control Room)	<i>Suspected 'illegal' player</i>	If you hold concerns that a team has an 'illegal' player (eg. not registered, borrowed from a higher team), you can check the scoresheet first to see if the player's name is listed as a registered team member or has been written in as a borrowed player. If concern persists, send an adult to ERNA 'Control Room' (upstairs) to report as soon as possible.
	<i>Uniform/ Adornment approval concerns</i>	If there is an opponent that is out of uniform or there is a concern about whether adornments have been given special approval for wear, first consult with the opposition (special approval should be confirmed in writing by ERNA). If not resolved, send an adult to ERNA 'Control Room' (upstairs) to report. Umpires are to check for finger nail length and adornments, but they are not responsible for giving waivers for players to wear alternate uniforms or wear adornments which are otherwise not permitted.
ERNA Officials (Control Room)	<i>Inappropriate /unsafe behaviour on sideline (spectator/ general public)</i>	If you have any concerns about unsafe or inappropriate behaviour (eg. Intoxication, photography/filming without consent), send an adult to the ERNA Control Room.

Filing a Grievance




DURING MATCH PROTOCOL

-  Speaking to the Vested Official at the time.
-  Requesting to record the grievance on the back of the score sheet, along with the full name and phone number of the complainant.
-  Sending some to Control or the Umpires table to request support during the game.

UNRESOLVED ISSUES / REPORTABLE OFFENCES

-  Report your concerns to the Club as quickly as possible.
-  The Coach or Manager should contact a Club Committee Member (President, Junior/Senior Team Coordinator) via phone, email or whatsapp message.

ERNA FORMAL COMPLAINTS

-  ERNA has a Grievance and Dispute Resolution Policy for electronic submission.
-  The Club will submit the complaint, representing its member's experience/concerns.
-  Complaints need to be submitted within 7 days of the incident occurring and must be sufficiently detailed to allow ERNA to investigate.

FORFEITS

FORFEITED

- Must have 5 team players on court.
- Advise Junior/Senior Coordinator via manager chat ASAP, latest 2.5 hours before game.
- Include team number, grade, opposition team & number in message.
- If not acknowledged on Saturday, call Laura (0411 202 791) repeatedly until response.
- Maximum 2 forfeits per season. 3 or more forfeits may incur fines up to \$200.

WET WEATHER









- Never assume game is off; wait for official ERNA confirmation.
- Rain does not necessarily equal cancellation.
- When in doubt, post in your Manager WhatsApp group.
- All players & parents must download the Netball HQ App.
- Log in with rego credentials & allow alerts for ERNA cancellation notifications.

Borrowing Players

If your team does not have the full 7 to play on court you may borrow players from another St Andrews Netball team. You may only borrow a player from a team below your grade. We will provide our managers with information as to which teams they can borrow from. Please advise us if you would prefer your details are not shared to another manager.

Borrowing players' checklist:

-  Contact the manager before borrowing a player
-  The player is from a lower grade
-  The player has not played more than 4 times in any team other than their own, and not more than 2 games with your team.
-  The player must bring her team list photo sheet when playing in the other team
-  You must record the borrowed player on the score sheet in the allocated area under your team. You need to record name (as it appears on the team list), team number and grade.
-  Senior teams; you may borrow a junior player as long as she is 14 years of age or older.



Only borrow from teams from in grades and age groups below your own.



You can only borrow the same player twice.



Always check with the Player's Manager first.



Message in the Managers Chat as soon as you know you will need players



St Andrews
Netball

www.standrewsnetball.com.au

Club Contacts



President

Laura Bosci,
president@standrewsnetball.com.au



Umpires Convenor

Sheree Napper,
umpiring@standrewsnetball.com.au



Senior Coordinator

Sarah Gaunson,
seniors@standrewsnetball.com.au,
or use the Managers Whatsapp



Uniforms Coordinators

Tammy Partalu & Sarah Southgate,
uniforms@standrewsnetball.com.au



Junior Coordinator

Sasha de Melo,
juniors@standrewsnetball.com.au,
or use the Managers Whatsapp



Equipment Officer

Tracey Murphy,
juniors@standrewsnetball.com.au
or use the Manager Whatsapp



Coaching Coordinator

Vanessa Fierens & Sasha de Melo,
coaching@standrewsnetball.com.au,
Coaches Whatsapp



For further information on registration,
club policies and uniforms visit
www.standrewsnetball.com.au

